



**End Point Installation Services for the ConnectH2O Program  
Solicitation Number: B-19-030-JP**

**ADDENDUM 3  
December 18, 2019**

To Respondent of Record:

This addendum, applicable to project referenced above, is an amendment to the RFCSP. Acknowledge receipt of this addendum by entering the Addendum number and issue date on the space provided in submitted copies of the Respondent Questionnaire.

<b>QUESTIONS AND ANSWERS</b>
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**1. Question:** Does SAWS require a 24 month warranty on all products and services to include installation?

*Reply: Yes. SAWS requires a 24-month warranty on all products and services to include installation, reference Article IX of the SAWS' General Conditions. Also note the leak warranty period of 90 days referenced in Tab 2.0 of the EPI Functional and Technical Requirements.*

**2. Question:** At what point does the warranty period start and end?

*Reply: Due to the fact that end point installation services occur throughout the project, the unique nature of these services warrants the following approach to warranty of products and services. The 24-month warranty period for each respective product or service starts upon its completion and acceptance by SAWS. For example, meter replacement and communication module installation activities completed by the vendor and accepted by SAWS on 12/1/21 shall carry a 2-year warranty period which expires on 11/30/23. For further clarification, for installation activities completed and accepted near the end of the project, e.g. on/about 10/1/2025, the warranty period for these would expire on 9/30/27.*

**3. Question:** Does the performance bond need to stay in place for 1 year after the work is completed or 1 year after the warranty period expires?

*Reply: A response will be provided in Addendum 4, which will be issued as soon as possible.*

**4. Question:** Can you provide the quantity of meters by size in the former Bexar Met Service Area that was taken over by SAWS?

*Reply: The following information was derived from Appendix 7 – Meter & Location information. Generally speaking, meters where the Meter Owner, "OWN" = 'DSP', such meters are in the former Bexar Met Service Area.*

Meter Size	5/8	3/4	1	1.5	2	3	4	6	8	10	Grand Total
Bexar Met (DSP)	97,978	11,298	2,682	1,100	887	161	84	29	13	1	114,233

- 5. Question:** Can you provide the quantity of meters that will require meter box replacement in the former Bexar Met Service Area that was taken over by SAWS?

*Reply: The quantity of meters in the former Bexar Met Service Areas that will require meter box replacement is unknown. Requirements for what actions the vendor is required to perform, when it encounters these field conditions, are contained in Exhibit B, Functional and Technical Requirements, Tab 2.0, and Appendix 10 – Photos of Field Meter Conditions. Pricing for these conditions has been requested as part of the EPI Pricing Workbook, under Tab 3.0, Other Equipment Install.*

- 6. Question:** Can you provide the process for requesting service shut off for meters in the former Bexar Met Service Area that was taken over by SAWS which do not have existing curb stops?

*Reply: The details of this process will be determined as part of the project planning activities between SAWS and the EPI vendor that will occur after contract approval.*

- 7. Question:** Can you provide the number of meters and locations in the former Bexar Met Service Area that was taken over by SAWS that would require service shut off by SAWS personnel?

*Reply: The number of such meters and locations in the former Bexar met Service Area that would require service shutoff by SAWS personnel is not currently known.*

- 8. Question:** Can you provide the number and service location of meter boxes that contain two meters?

*Reply: The exact number and service location of these is unknown. However, SAWS currently estimates that there are less than 500 existing meter boxes that contain two meters. Appendix 10 – Photos of Field Meter Conditions, specifies that the existing box be replaced [as needed] with a larger box as required to accommodate both meters. Pricing for these conditions has been requested as part of the EPI Pricing Workbook, under Tab 3.0, Other Equipment Install.*

- 9. Question:** What will be SAWS expectation for the exchange operations for dual meter box locations? Will SAWS require the contractor to move one or both service locations so that each meter could have its own meter box to properly communicate out its readings?

*Reply: See answer to Question #8. Separate boxes are not required nor expected.*

- 10. Question:** Will SAWS accept other hardware instead of handhelds for capturing and managing installation operations if they meet the connectivity and reporting requirements of a typical handheld hardware device?

*Reply: The vendor is responsible for supplying appropriate devices for capturing and managing installation that comply with all requirements in the RFP. These same devices will also need to be provided for up to 10 SAWS installers. Please refer to Exhibit B, Requirements, Tab 2.0 for details.*

- 11. Question:** Are subcontracting companies required to carry the same insurance requirements as prime respondents, specifically regarding Security & Privacy Liability (Cyber Risk)?

*Reply: It is up to the prime contractor to determine if that line of insurance is appropriate based on their scope of work of the sub-contractor being performed for the prime contractor.*

**12. Question:** Within the Contract Documents of SAWS's RFCSP, section 14 of the Instructions to Respondents discusses a local address (see page IR-6, item 14). Can SAWS provide additional information of what this office space is intended to be used for? Additionally, if a respondent has a distribution warehouse in Selma, Texas, would SAWS accept this warehouse location as suitable office space?

*Reply: The San Antonio address and phone number referenced in section 14 of the Instruction to Respondents refers to a field office or construction trailer to be used as an office for the project. SAWS will accept a distribution warehouse as a field office as long as the warehouse/field office is located within the San Antonio metropolitan area. Selma, Texas would be viewed as within the San Antonio metropolitan area.*

**13. Question:** For purposes of determining the proper solution to drill a hole for the AMI module (if necessary), can SAWS provide the thickness of the 18,000 steel diamond plate lids in Appendix 8?

*Reply: These lids are approx. 0.25 inches thick.*

**14. Question:** In lieu of providing performance and payment bonds in the amount of the full Contract Sum for the entire 4+ year project term, will SAWS consider performance and payment bonds provided by the EPI vendor in the form of a one year bond valued at an amount equal to or greater than the estimated annual EPI project value that would be renewed on an annual basis until project closure? For example, where the Contract Sum is estimated at \$40 million and the project term is assumed to be four years, we are proposing to provide SAWS performance and payment bonds in the amount of \$10 million with a coverage term of 12 months; prior to the expiration date of those bonds, the bonds would be renewed for the second 12 month period at an equal or greater amount based on the expected spend for the upcoming annual term. The bonds would continue to be renewed annually until the project has been completed and signed off.

*Reply: The Texas Government Code § 2253.021. requires Performance and Payment Bonds, to be in the amount of the contract. Therefore, SAWS cannot accept some incremental value of the contract amount.*

**15. Question:** In question 2.1.16 of *Exhibit B - SAWS EPI Functional Technical Requirements.11212019* (Exhibit B) it states that Offeror will only be paid for completed installs. Please clarify if Offeror will be compensated for any of the following uncompleted installs: tamper situation, Found Meter, Orphan Meter, Missing Meter, Significant Leak, etc.

*Reply: For tamper situations, found meters, orphan meters, and significant leaks, the vendor shall not perform any work and will return to SAWS. No payment will be made on these. For missing meters, if the meter box and service is located, the vendor shall set a new meter and document. Payment will be made for this work."*

**16. Question:** In Exhibit B question 2.14.13.1 there is a reference to batteries. Can SAWS please clarify what removed equipment will have batteries inside of it?

*Reply: To the best of SAWS knowledge, there are no field devices that contain batteries that the vendor is expected to remove.*

**17. Question:** In Exhibit B question 2.6.1, will Offeror have the opportunity to suggest changes to language to aid in the Endpoint Installation?

*Reply: 2.6.1 states SAWS' requirement. Vendor response is required, with the opportunity for vendor to provide "comments".*

**18. Question:** In Exhibit B question 2.8.17, can SAWS clarify that this is meant to read SAWS supplied meters and/or communications modules in the Offeror's possession/warehouse?

*Reply: This requirement is meant to apply to SAWS supplied meters and/or communications modules.*

**19. Question:** Would SAWS consider a 2 week extension on the proposal due date to February 5, 2020?

*Reply: At this time, SAWS declines to extend the proposal due date.*

**END OF ADDENDUM 3**

This Addendum is **four (4)** pages in its entirety. There are no attachments.